

CANCELLATION AND REFUND POLICY - MYSURU ZOO

1. Ticket Cancellations Once a ticket is purchased for Sri Chamarajendra Zoological Gardens (Mysuru Zoo), it **cannot be cancelled**. We do not offer any option to modify dates, change time slots, or cancel tickets after the payment has been processed.

2. No Refund Policy As per our strict policy, there are **NO REFUNDS** for any booked tickets, battery-operated vehicle seats, or luggage storage fees.

- The dates of the visit cannot be changed.
- Missed slots for Battery Vehicles will not be refunded.

3. Failed Transactions In the case where an amount was deducted from your bank account but no ticket was generated due to a technical error, please contact us. Such valid failed transaction refunds will be processed within 5-7 working days to the original payment mode.

Contact Us: Phone: +91 (0) 821 244-0752 Email: zoomysore@gmail.com