

## **CANCELLATION AND REFUND POLICY - MYSURU ZOO**

**1. Ticket Cancellations** Once a ticket is purchased for Sri Chamarajendra Zoological Gardens (Mysuru Zoo), it **cannot be cancelled**. We do not offer any option to modify dates, change time slots, or cancel tickets after the payment has been processed.

**2. No Refund Policy** As per our strict policy, there are **NO REFUNDS** for any booked tickets, battery-operated vehicle seats, or luggage storage fees.

- The dates of the visit cannot be changed.
- Missed slots for Battery Vehicles will not be refunded.

**3. Failed Transactions** In the case where an amount was deducted from your bank account but no ticket was generated due to a technical error, please contact us. Such valid failed transaction refunds will be processed within 5-7 working days to the original payment mode.

**Contact Us:** Phone: +91 (0) 821 244-0752 Email: [zoomysore@gmail.com](mailto:zoomysore@gmail.com)